

## PRODUCT RETURN FORM

---

### 1. ORDER DETAILS

Order number	
Invoice number	

### 2. CUSTOMER'S DETAILS

Name and surname	
Email	
Address	
Post and post code	
Phone number	
Bank account number	

### 3. REASONS FOR RETURN

1. WRONG ITEM ORDERED
2. WRONG ITEM DELIVERED
3. THE ITEM IS DAMAGED
4. I DON'T LIKE IT
5. OTHER: \_\_\_\_\_

PRODUCT CODE	PRODUCT DESCRIPTION	QTY	REASON FOR RETURN (number)

#### Returning a product

**You have the right to withdraw from the purchase contract within 14 days** of receipt of the goods, without explaining why. Returns are only allowed for products that have not been used. Products must be returned immediately or at the latest within 30 days of receipt. **You must enclose the completed return form and a copy of the invoice with the package.** Please enter your details on the form and your transaction account number if you want the refund to be credited to your bank account. **The sender is responsible for the shipping costs of the returned goods.**

You can also return the product in our physical store, where you can drop off the package with the completed return form and a copy of the invoice. The refund will be made to your transaction account.

Return to Slatnar d.o.o., Ulica Ignaca Borštnika 16, 4207 Cerklje na Gorenjskem, Slovenia